

NEIGHBOURS OF INFILL

COMMUNITY INFILL PANEL FEEDBACK

The **Community Infill Panel** is a group of people intended to represent a range of broad and diverse interests. Members include residents at large, community league representation and individuals from the development industry. Community Infill Panel members have an interest in residential infill, neighbourhood change and the city's future.

In early 2016, a brochure for neighbours of infill was drafted. The Community Infill Panel was asked for feedback on the design and content. This is the result of their feedback.

What is helpful for neighbours to know?



Builders are required to install clear signage for the duration of construction *



What their own rights & responsibilities are*



Information for neighbours of infill is available online*



What the purpose of a permit number is



Where to get more information*



Foundation assessment information



Lot grading information and requirements*



Advantages and impacts of infill*



A checklist for neighbours of infill is available online*



Important to indicate the City's role and how to contact them*



How sites are enforced*

How could this communication tool be improved?



Provide clear communication of the development process*



Include how, when and who to contact with questions and concerns*



Make the Neighbours of Infill survey available online



Provide better direction to City resources and support



Create a brochure that is clear, easy to read and not text heavy*



Create a document that is not builder focused*

Engaged citizens were also asked to share their thoughts on the 2016 Neighbours of Infill brochure. Here's what we learned we should do:



Clarifying the city's responsibilities*



Communicate the importance of respect*



Make available/promote online resources and contact info*



Require pre-construction assessment to be notarized*



Promote infill compliance team*



Clearly communicate to neighbours that demolition and construction will occur*



Provide neighbours with details on what to ask builder*



Continue creating neighbour targeted resources*

* This feedback has been included in the 2017 Neighbours of Infill brochure.

